

HRQMC Best Practices Workshop
January 25, 2007
Old Dominion University, Webb Center

Hampton Roads Quality Management Communities (HRQMC) – A Community of Practice, is an organization engaged in institutionalizing ability to improve productivity. The community of practice has individual skills and resources in terms of managers from different companies and institutions. Lean Institute, APICS, ASQ, SWE, INCOSE, SME, PMI, AME, Hampton Roads Technology Council, Senate Productivity and Quality Award for Virginia are the community of practice partners.

HRQMC organizes workshops for bringing up the best practices in the industry in order to achieve their goal of sustained regional productivity improvement. HRQMC organized a workshop on “Best Practices” on January 25th 2007. Lean Institute at the Old Dominion University hosted it in the University Webb Center. Roughly 45 participants attended the workshop.

Mr. Randy Mahnke welcomed the participants on behalf of the NGNN, the chief sponsor for the event. Dr. Linda Vahala, Associate Dean, welcomed the attendees on behalf of the Frank Batten College of Engineering and Technology, after which Dr. Alok Verma, Director – Lean Institute, talked about the resources and programs of the Lean Institute. At 9:00 a.m. participants broke up into three tracks.

The first track discussed about the “Continuous Improvement Strategy – Development and Deployment – CI Maturity and Assessment Model”. A group discussion moderated by Pete Johnson (ASQ) and Aimee McCarthy (VPMEP) lead to the S- W- O- T analysis of the continuous improvement strategies in the industry.

“How to incentivize CI participation and Results (CI Training Programs – Structure and Deployment)” was the topic of discussion in Track 2. Brad Zorn from STIHL moderated this session.

The third session focused on “Accounting for saving – Lean accounting” as a topic of discussion. Glenn Marshal from NGNN, and Scott Bonney from NAVSEA worked as moderators for this session.

The discussions within the three tracks continued until 11:00 a.m. After a short break, all the participants gathered in the Hampton Newport News room for the report out session. All three groups presented the outcomes of their discussions. The workshop concluded at 12 noon.